

Veeva CRM Local Admin Services

Outsourcing Veeva CRM administration helps affiliates overcome challenges related to resource, expertise, and capacity constraints. Our tailored local admin services provide comprehensive support and management for the Veeva CRM platform, ensuring seamless operations and optimal utilization.

Christina Emmanouil, Commercial Director, Aqurance

Key Challenges to Address

► Establishing an internal full-time equivalent (FTE) for Veeva CRM administration in some affiliates faces hurdles like resource limitations, expertise gaps, or capacity constraints.

How Aqurance Can Assist



Outsourcing this critical responsibility to a specialized service provider offers a highly efficient and effective solution.



Veeva CRM local admin services provide comprehensive support and management for the CRM platform at the local affiliate level. These services are tailored to meet the unique needs of each affiliate, ensuring seamless operations and optimal utilization of the Veeva CRM system.

The Outsourcing Advantage



Streamline your operations



Mitigate Risks




Leverage the full potential of your CRM platform



Focus on your core business

CONTACT US

 info@aqurance.com

 www.aqurance.com

Indicative Tasks

► Analytics

- Create/Edit Veeva Report Types and Dashboards
- Run, Schedule, and Extract Veeva Reports

► Veeva Administration

- Create/Edit Lists & Views
- Build/Test and Deploy Surveys
- User and Territory/Role/Profile Administration

► End User Support

- Manage Product List
- Resolve Queries/Troubleshooting
- Unlock Calls and Reset Passwords
- Communication for Releases/Changes
- Product Assignment to Users

► Requests/Tickets Management (Applicable to Veeva)

- Tickets Creation
- User Tickets Analysis and Solving

► Product Administration

- Manage Product List
- Product Assignment to Users

► Data Management

- File Preparation for Loading
- Data Loading

► Veeva Administration

- CRM Usage
- User Access Periodic Review
- User Access Management

► Cycle Plan

- Cycle Creation/Cycle Templates Management

The Added Value



Expertise & Knowledge



Capacity & Scalability



Continuous Improvement





Comprehensive Support



Customized Solutions

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